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## Quick Turn Machining, LLC.

## **Quality Policy**

Quick Turn Machining, LLC was established in 2013 to provide precision machined parts for a variety of industrial customers.

Quality is important to our business because we value customers. We strive to provide our customers with services which meet and even exceed their expectations. We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance as well as customer products.

We have the following system and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business;

- 1. Regular gathering and monitoring of customer feedback.
- 2. A customer complaint procedure.
- 3. Selection and performance monitoring of our suppliers.
- 4. Training of our employees, as necessary.
- 5. Regular audits of our internal processes and procedures.
- 6. Measurable quality objectives which reflect our business aims.
- 7. Regular reviews of audit results, nonconformities, risks and opportunities.

Our internal procedures are reviewed regularly and are contained in our quality documentation which is made available to all employees. While the Quality Coordinator has the ultimate responsibility for Quality and conformance to ISO 9001:2015, all employees have a responsibility within their own areas of work with helping to ensure that we always meet customer requirements and that Quality & Risk Based Thinking is embedded within the whole organization.

Robert Begovic, President, Quick Turn Machining, LLC.

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